

The Management of **Pangeanic - B.I** Europe has identified as an essential strategic factor the adherence to the procedures of **the quality system (ISO 9001, ISO 17100, ISO 18587 and ISO 13485)** and information security (**ISO 27001**) to achieve the high rates of improvement of our products (translation services); therefore it promotes the implementation of an Integrated Quality Management System, and Information Security.

The implementation of an Integrated Information Quality and Security Management System should allow us to know how to execute the processes and associated activities, regardless of the people working at any time, allow us to prevent and evaluate potential risks, provide a more efficient service and ensure the confidentiality, integrity and availability of information.

The integrated Management System implemented in **Pangeanic B.I. Europe** adapts to the requirements of ISO 9001, to the provision of the translation service according to the requirements of ISO 17100, ISO 18587 and ISO 13485, and information security standards marked in ISO/IEC 27001.

Pangeanic B.I. Europe will use indicators to measure the results of our actions, set targets and monitor the degree of compliance with them, so that if deviations are detected, we can make the appropriate adjustments as soon as possible. Therefore, the Management with the idea of assuming the information security and quality requirements necessary to achieve a

1. Comply with current legislation, contractual requirements and other needs and expectations of our customers.
2. The continuous improvement that the organization focuses on will be sought in the suitability and adequacy of provision of translation services, post-editing and effectiveness of information security management.
3. The scope of the Quality Management System, and Information Security is appropriate to the purpose and context of **Pangeanic**, including the nature, **scale** of its activities and services.
4. Preserve the confidentiality, integrity and availability of Pangeanic's relevant information, as well as protect information assets against all internal and
5. The staff is the main asset of the company, so it is essential to maintain and improve their competence by giving them access to continuous training, promote their active participation and involvement in the environmental commitment of the company, provide a safe environment to develop their activities, with the commitment to comply with current and future legal and regulatory requirements related to Quality, Information Security and other commitments acquired with Stakeholders.
6. The Quality and Information Security Management System implemented must be reviewed for its adequacy to the changing circumstances of the company and its market, so it will be checked periodically by evaluating the performance of the processes and audits in order to be able to establish plans for improvement.

7. Maintain the commitment to apply the information security measures
8. Provide the organization with the resources necessary to comply with this policy, which will be reviewed periodically.

The Management of **Pangeanic - B.I Europe** is committed to analyzing the activities carried out in the company, identifying the stakeholders, establishing the action plans necessary to mitigate the risks, taking advantage of the opportunities to provide the necessary means to meet the objectives of quality improvement, and information security that will be established over time, as well as to inform the staff concerned of the results obtained.

Likewise, Management is committed, through an adequate communication system, to the In addition, it publishes this policy so that external stakeholders are also informed of it. On the other hand, all staff must be aware of the importance of complying with legal and regulatory requirements, as well as respecting commitments made or required by customers.

In Valencia, *revised and confirmed in version 14 March*

Manager of **Pangeanic B.I. Europe**.

Fdo.: Manuel Herranz