



Quality, Environment and Information Security Policy.

The Management team of **Pangeanic - B.I Europa** has identified adhering to quality system procedures (**ISO 9001, ISO 17100, ISO 18587 and ISO 13485**) and information security (**ISO 27001**) as an essential strategic factor to achieve the best results and levels of improvement of our products (translation services). Pangeanic is also committed to the Environment (**ISO 14001**) and we seek to grow our business by developing a safe and sustainable business involved in the prevention and control of any environmental impact that our company may cause; this is why we are promoting the implementation of an Integrated Management System for Quality, Environment and Information Security.

1. The objectives defined for the provision of the service, information security and environmental management are undertaken by integrating them into the Management System.
2. The implementation of an Integrated Management System for Quality, Environment and Information Security must allow us to know how to carry out the processes and associated activities, regardless of the people working at any given time, allowing us to prevent and evaluate potential environmental risks, provide a more efficient environmental service and ensure the confidentiality and complete security of information.

The Quality and Environmental Management System implemented at **Pangeanic - B.I. Europa** is adapted to the requirements of the UNE-EN ISO 9001:2015 standard, to the provision of the translation service according to the requirements of the UNE-EN ISO 17100:2015, ISO 18587:2017 and UNE-EN ISO 13485:2016 standards, and to the environmental and information security guidelines set out in the UNE-EN ISO 14001:2015 and UNE-EN ISO / IEC 27001:2017 standards respectively.

Pangeanic - B.I. Europa will use indicators to measure the results of our actions, objectives will be set and the degree of compliance with these objectives will be monitored so that, if deviations are detected, we will make the appropriate adjustments as soon as possible. Therefore, with the aim of complying with the environmental, information security and quality requirements necessary to achieve a company that meets the needs and expectations of customers, Management undertakes to the following:

1. Comply with current legislation, contractual requirements and other needs and expectations of our customers.
2. The continuous improvement to which the organization is dedicated will be sought in the suitability and adequacy of the provision of translation and post-editing services, in the environmental performance and effectiveness of information security management.
3. The scope of the Quality, Environmental and Information Security Management System must be suitable for **Pangeanic's** purpose and context, including the nature, magnitude and environmental impacts of its activities and services.
4. Preserve the confidentiality, integrity and availability of Pangeanic's relevant information, as well as protect information assets against all internal and external threats and vulnerabilities, whether they occur deliberately or accidentally.
5. The personnel is the backbone of the company, which is why it is essential to maintain and improve their competence by giving them access to continuous training, to promote their active participation and involvement in the environmental commitment of the company, to provide a safe environment in



which to carry out their jobs, with the commitment of fulfilling the current and future legal and regulatory requirements related to Quality, Environment, Information Security and other commitments acquired with the interested parties.

6. **Pangeanic** is committed to environmental protection, pollution prevention, sustainable resource use, climate change mitigation and adaptation, and biodiversity and ecosystem protection, all within the scope of its competencies.
7. The Quality, Environmental and Information Security Management System implemented must be reviewed for its adaptation to the changing circumstances of the company and its market, and therefore it will be periodically checked by means of process performance evaluation and audits in order to establish improvement plans.
8. The conclusion of the operation of the company from the data provided by the analysis of the aspects indicated in the previous point, as well as by the nonconformities that have arisen and the corresponding corrective and preventive actions taken, the satisfaction of the client with the quality of our product, the prevention of all types of environmental or information security damage and on the effectiveness of our management is the responsibility of Management and is carried out during the review by Management.

The Management team at **Pangeanic - B.I. Europa** is committed to analyzing the activities carried out in the company, assessing potential environmental impacts, identifying interested parties, establishing the necessary action plans to mitigate risks, taking advantage of opportunities to provide the necessary means to meet the quality improvement, environmental performance and information security objectives that will be established over time, as well as informing the staff concerned of the results obtained.

Similarly, Management is committed, through an appropriate communication system, to the dissemination of this policy, ensuring that it has been understood and accepted by all persons in the company. In addition, it publishes this policy so that external stakeholders are also informed of it. Furthermore, all personnel must be aware of the importance of complying with the legal and regulatory requirements on environmental matters and information security, as well as respecting the commitments made or required by clients.

In Valencia, reviewed and confirmed in version 10, December 2020

Manuel Herranz

Manager of **Pangeanic - B.I. Europa**.

Signed by: Manuel Herranz.